

### Analysis of LGO Complaints – 2007/08 in London Borough of Enfield

Subject Area	Maladministration	Local Settlement	No Maladministration	Ombudsman's Discretion	Outside Jurisdiction	Premature Complaints	Total
Adult Care Services	0	1	1	2	1	1	6
Benefits	0	1	0	3	4	2	10
Children & Family Services	0	2	0	0	1	1	4
Education	0	1	4	1	0	1	7
Housing	0	4	2	4	8	7	25
Other	0	1	7	2	1	4	15
Planning & Building Control	0	3	2	2	1	2	10
Public Finance	0	5	2	0	1	12	20
Transport & Highway	0	1	6	1	1	3	12
<b>Total</b>	<b>0</b>	<b>19</b>	<b>24</b>	<b>15</b>	<b>18</b>	<b>33</b>	<b>109</b>